



Redexim

Easy-Core 4E

Lawn Aerator with EGO Power Unit

Applies to:

S0001715 - Easy-Core 4E

ORIGINAL INSTRUCTION MANUAL



Manufactured by Tracmaster Ltd

**Before commissioning the machine, read operating instructions
and observe warning and safety instructions.**

Manufacturer Details

Tracmaster Ltd
Units 6-7 Winterpick Business Park
Hurstpierpoint Road
Wineham
Henfield
BN5 9BJ
UNITED KINGDOM
Tel: +44 (0)1444 247689
www.tracmaster.co.uk

Machine Details

Model: Redexim Easy-Core 4 Lawn Aerator

Serial No:

E	4	-	1	1	1	1	1
---	---	---	---	---	---	---	---

Engine Serial No:

E	P	U	1	1	1	1	1	1	1	1	1	1	1	X
---	---	---	---	---	---	---	---	---	---	---	---	---	---	---

Purchase Date:

D	D	-	M	M	-	Y	Y	Y	Y
---	---	---	---	---	---	---	---	---	---

Supplier:

Table of Contents

1.0	Introduction	2
1.1	Welcome	2
1.2	About This Manual	2
2.0	What the Machine is Designed For	3
2.1	Applications	3
3.0	Specifications	4
4.0	Unpacking and Assembly.....	5
4.1	Major Components Diagram	5
4.2	Unpacking Instructions	5
5.0	Safety Instructions – Pre-Operation	6
5.1	Basic Safety Instructions.....	6
5.2	Main Components and Operating Elements	6
5.3	Power Unit and Drive	6
5.4	Operating Lever	6
5.5	Tines	6
5.6	Solid Spiking Tines & Hollow Coring Tines.....	7
5.7	Commissioning	7
5.8	General Safety Instructions	7
5.9	EGO Power Unit Specific Safety Instructions.....	8
5.10	Hazard Pictorial Explanations	8
6.0	Safety Instructions Starting and Operating	10
6.1	To Start the EGO Power Unit.....	10
6.2	To Stop the EGO Power Unit	10
6.3	Safety Equipment	10
6.4	Operation	10
6.5	Procedure for Unexpected Shut Down.....	12
6.6	Residual Risks of the Easy-Core 4 Lawn Aerator.....	12
7.0	Maintenance	13
7.1	Schedule	13
7.2	Basic Maintenance	13
7.3	Gearbox	14
7.3.1	Check Gearbox Oil Level	14
7.4	EGO Power Unit.....	15
7.4.1	Servicing the Air Cleaner	15
7.5	Cleaning	15
7.6	Troubleshooting	16
7.6.1	Machine	16
7.6.2	EGO Power Unit	16
8.0	Transportation, Storage and Handling	17
8.1	Transportation.....	17
8.2	Storage	17
8.3	Handling	17
9.0	Service Record	19
10.0	EC Declaration of Conformity	20
11.0	Warranty Information	21

1.0 Introduction

1.1 Welcome

Welcome to your new Aerator and thank you for choosing Redexim.

We are confident that you will be more than happy with your machine.

Your machine is covered by a comprehensive warranty. However, the lifespan of your Redexim machine depends on a number of factors. It is important that you read this manual carefully and follow the instructions regarding operation, maintenance, and care.

1.2 About This Manual

It is crucial that you read this manual carefully and understand it. Reading and understanding this manual should prevent you from operating the Easy-Core 4 Lawn Aerator incorrectly and so extend the life of the machine.

This manual also contains important safety information about your machine. You must observe all safety instructions at all times. Redexim machines are often updated and improved so models may vary due to differences in specifications.

Any illustrations, descriptions, specifications, and technical data in this manual are correct at the time of printing.

For any questions relating to this manual please contact Redexim.



IMPORTANT!



READ THIS MANUAL CAREFULLY

2.0 What the Machine is Designed For

2.1 Applications

The Redexim Easy-Core 4 Lawn Aerator has been designed for aerating grass lawns and other grass areas.

The benefit of aerating a lawn is that it allows air, water and nutrients to reach the roots of the grass, relieves soil compaction, and removes unwanted sub-surface thatch.

The tines of the Redexim Easy-Core 4 Lawn Aerator are designed to be used only on grassed areas where the surface soil is more than 100mm in depth. Failure to use the Easy-Core 4 Lawn Aerator in soil less than 100mm deep will result in damage to the machine.

Prior to operation of the Easy-Core 4, the operator **MUST** test the depth of the soil. This can be done simply with a garden fork.

DO NOT use the Redexim Easy-Core 4 Lawn Aerator for any alternative use other than aerating grass areas.

Operating the machine on non-grass surfaces such as concrete or tarmac will cause damage to the Easy-Core 4 Lawn Aerator.

After aerating **DO NOT** expose the lawn to high temperatures or drought.

Irrigate the lawn if necessary to ensure that the grass benefits from its treatment.

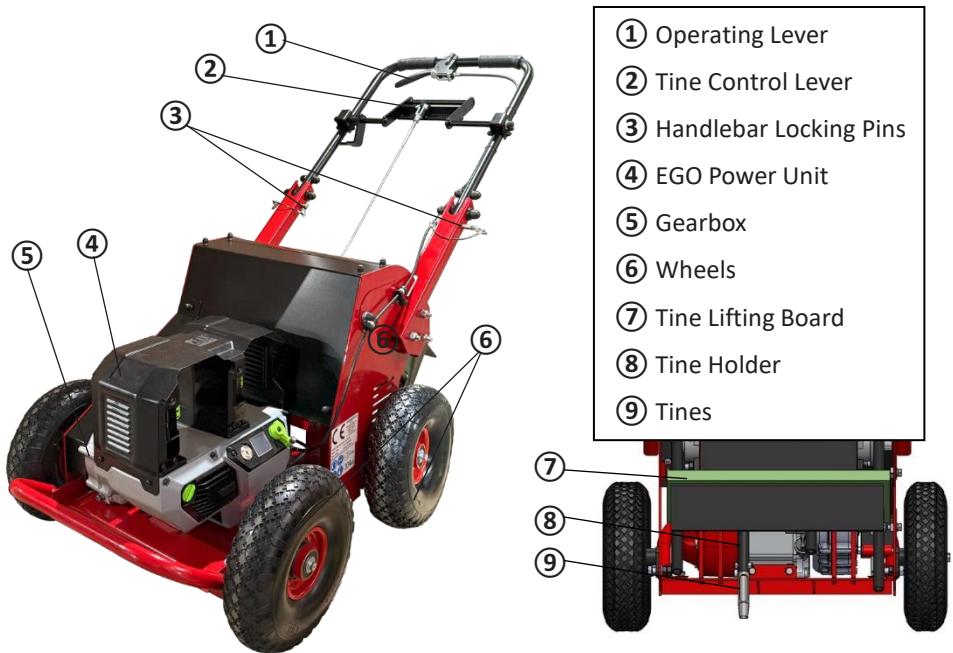
3.0 Specifications

ENGINE	
Power Unit Manufacturer	EGO
Power Unit Model	PU2710E
Net Power	3.47kW (4.65hp) @ 3450rpm
Maximum Net Torque	9.2 N.m @ 3450rpm
Engine Shaft Size	¾" straight
IP Rating	IPX5
Voltage	56v DC
Battery Port	Dual Port
Speed Control	Continuously variable speed 1200-3600 rpm
Cooling System	Air Cooled
Air Cleaner	Replaceable sponge mesh
Electronic Brake	Yes
Recommended Operating Temperature	-15°C to 40°C
Recommended Storage Temperature	0°C to 50°C
Weight (without battery pack)	11.4kg

MACHINE	
Model	Easy-Core 4
Working Width	400mm
Tine Types	Solid Spikes & Hollow Corers
Solid Tine Dimensions (dia x length)	10mm x 85mm
Hollow Tines Dimensions (dia x length)	21mm outer / 15mm inner x 85mm
No of Tines Fitted in Operation	4
Tine Depth Adjustment	None
Core Discharge	To the rear
Wheel Types	Solid foam
Steering Handle	Foldable
Noise Level	99 dB(A)
Vibration Acceleration Value	5.4ms ²
Max Gradient for Operation on Slope	10 degrees
Weight	103kg
Dimensions (l x w x h)	1000mm x 650mm x 680mm

4.0 Unpacking and Assembly

4.1 Major Components Diagram



4.2 Unpacking Instructions

The Easy-Core 4 Lawn Aerator is usually delivered on a pallet, covered with pallet wrap, and secured with transport brackets which are fixed to the wheels.

Carefully remove any outer packaging.

Locate and remove any cable ties or straps that secure the Aerator to the pallet.

Using 13mm spanners remove the bolts on the transport brackets. Once the brackets are removed, refit the washer and bolt back onto the wheels ensuring they are correctly tightened.

Swivel the folded top part of the handlebar until it locates into position.

Place the handlebar locking pins (③ on image above) into the holes to lock the handlebars in the operating position.

Push the machine forward safely and carefully off the pallet.

Dispose of the pallet and other packing material. Recycle where possible.

5.0 Safety Instructions – Pre-Operation

5.1 Basic Safety Instructions

Before starting the machine, read and understand these operating instructions.

5.2 Main Components and Operating Elements

Below is a description of the main components of the Easy-Core 4 Lawn Aerator and how they operate.

5.3 Power Unit and Drive

The EGO Power Unit is an emission free, high-torque, electric power unit powered by EGO batteries from 2.5Ah to 12Ah.

The EGO Power Unit is air cooled and therefore it is important that the grille covering the sponge mesh filter is kept clear from debris.

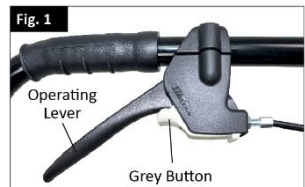
The EGO Power Unit is fitted with a key operated on/off switch and a variable speed control lever.

Read the EGO Power Unit operating manual to understand the operation of the controls.

5.4 Operating Lever

The Easy-Core 4 Lawn Aerator tines are engaged by using the lever located underneath the top of the handlebar (Fig. 1).

PLEASE NOTE THAT THIS IS A TWO STAGE LEVER. THE GREY BUTTON (FIG. 1) MUST BE DEPRESSED BEFORE THE MAIN LEVER CAN BE PULLED UP.



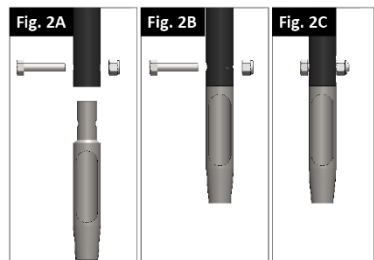
Once the drive has been engaged it will transfer power through the gearbox, to the tine rods that will then rotate. The surface penetrating tines are held at the end of each tine rod and will be pushed into the ground before being withdrawn as the tine rods rotate.

5.5 Tines

Four tines of the same type must be fitted at all times for the Easy-Core 4 Lawn Aerator to function correctly.

Each tine must be secured tightly into the tine rods. Each tine must be fitted with a M6X bolt and nut to secure it into the tine rod (Figs. 2A, 2B, 2C).

Use a 10mm spanner to tighten the tines in place.



The tightness of the tines or corers must be checked at regular intervals during operation.

5.6 Solid Spiking Tines & Hollow Coring Tines

The Easy-Core 4 Lawn Aerator is supplied with a set of both 10mm solid spikes and hollow corer tines (Fig. 3). You must always use four of the same tines when setting up and operating the Aerator.

Solid tines help nutrients to reach soil roots and improve drainage.

Hollow tines, in addition to the benefits listed for solid tines, reduce surface compaction by removing a section of the soil each time a tine is punched into the soil.



5.7 Commissioning

The EGO Power Unit is not supplied with batteries, batteries are purchased separately and should be fully charged before fitting to the EGO Power Unit. For optimum performance 2 x 12Ah or 2 x 10Ah batteries are recommended.

5.8 General Safety Instructions

Be aware of all the safety requirements for the machine.

Visually check the machine for operational safety, complete components and fixed guarding prior to each use.

Read and be aware of the warning and instruction signs located on the machinery.

Cordon off the work area to access from the general public.

Before starting work clear the area of any objects such as stones or sticks, that may cause damage to the machine.

Do not operate the machine if you are under the influence of alcohol or drugs. This equipment must only be operated by persons who are medically fit both physically and mentally.

Only work in good light and visibility.

Do not work in extremes of temperature, or poor weather.

Wear the correct personal protection equipment as instructed by this manual.

Operator clothing should not be loose, and footwear should be enclosed and offer good grip.

Know how to stop the machine in an emergency.

EGO Power Unit Specific Safety Instructions

Do not operate the EGO Power Unit in explosive atmospheres, such as in the presence of flammable liquids, gasses or dust.

Do not use a battery pack or Power Unit that is damaged or modified. Damaged or modified batteries may exhibit unpredictable behaviour resulting in fire, explosion or risk of personal injury.

Only use genuine EGO ARC Lithium 56v battery packs.

Never interfere with the control settings of the EGO Power Unit.

5.9 EGO Power Unit Specific Safety Instructions

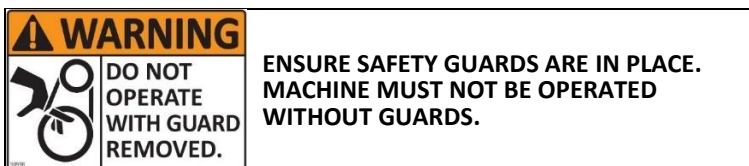
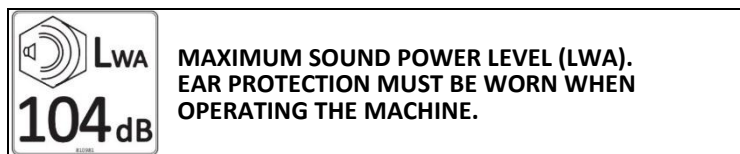
Do not operate the EGO Power Unit in explosive atmospheres, such as in the presence of flammable liquids, gasses or dust.

Do not use a battery pack or Power Unit that is damaged or modified. Damaged or modified batteries may exhibit unpredictable behaviour resulting in fire, explosion or risk of personal injury.

Only use genuine EGO ARC Lithium 56v battery packs.

Never interfere with the control settings of the EGO Power Unit.

5.10 Hazard Pictorial Explanations





WEAR SUITABLE PPE:

- **EAR DEFENDERS**
- **EYE DEFENDERS**
- **FOOT PROTECTION**
- **SAFETY GLOVES**



TRACMASTER LTD
Units 6-7
Winterpick Business Park
Hurstpierpoint Road
Wineham, Henfield
BN5 9BJ, UK
T: +44 (0)1444 247689

Machine Type: Easy-Core 4 Lawn Aerator
Weight: 103kg Year ID: April 2025
Power: 3.6kW Serial No: E4-10001

MACHINE IDENTIFICATION LABEL. INDICATES COMPLIANCE WITH EUROPEAN STANDARDS (CE MARK). INCLUDES UNIQUE SERIAL NUMBER, MACHINE WEIGHT, POWER OUTPUT, AND MONTH AND YEAR OF MANUFACTURE.

It is important that these stickers are in good condition, are legible, and are in the correct positions on the Easy-Core 4 Lawn Aerator.

Do not use the machine if any of these stickers are missing or damaged.

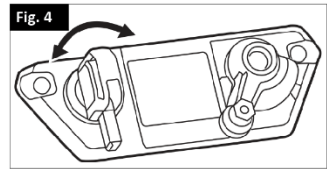
If any stickers are missing or damaged then they must be replaced.

6.0 Safety Instructions Starting and Operating

6.1 To Start the EGO Power Unit

Put the key into the power switch slot and turn it to the “ON” position (Fig. 4), the power unit LED display will light up and the green light on the battery packs will illuminate.

NOTICE: The key cannot be taken out of the switch slot when the power unit is ready to work or in operation.



6.2 To Stop the EGO Power Unit

Release the operating lever (Fig. 1).

Switch the EGO Power Unit key to the “OFF” position.

NOTICE: To prevent unexpected start up remove the key from the switch once in the “OFF” position.

6.3 Safety Equipment

The Easy-Core 4 Lawn Aerator operator must be wearing suitable PPE including:

- Ear Defenders
- Gloves
- Protective Footwear
- Safety Glasses

6.4 Operation

Before aerating can be carried out the grass must be cut short and be cleared of any objects such as stones or sticks that would damage the Aerator.



WARNING: AERATING LONG GRASS WILL QUICKLY CAUSE DAMAGE TO COMPONENTS OF THE MACHINE. THE GRASS SHOULD BE CUT BEFORE AERATING.

IMPORTANT: Use a garden fork to test the depth of the turf. You must be able to **EFFORTLESSLY** push the fork into the ground up to 100mm in depth.



WARNING: FAILURE TO CHECK THE DEPTH OF THE TURF WILL DAMAGE THE TINES OR CORERS AND THE MACHINE, AND POSSIBLY RESULT IN PERSONAL INJURY. IT WILL ALSO INVALIDATE ANY WARRANTY.

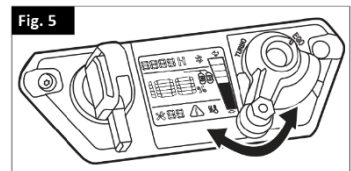
- ! Do not change the EGO Power Unit settings or over-speed the Power Unit.
- ! Do not operate the Lawn Aerator on wet lawns or in wet weather. Avoid operating the machine in bad weather conditions especially if there is the risk of lightning.
- ! Operate the machine only in daylight or in good artificial light.

- ! Always be sure of footing on slopes. Do not work the Aerator on slopes of more than 10° and always work across the slope, not up and down it.
- ! Exercise extreme caution when changing direction on slopes.
- ! Walk never run.
- ! Use extreme caution when reversing or pulling the machine towards you.
- ! Never pick up or carry the machine whilst the engine is running.
- ! Do not put hands or feet near or under moving parts. Keep clear of the tines / corers all times.
- ! Do not operate the tines / corers when transporting the machine to and from the working area or when crossing surfaces other than grass.
- ! Never operate the machine with defective guards, or without safety devices, for example deflectors and or catchers in place.
- ! Hollow tines should only be used on moist ground conditions.
- ! Hardcore or rubble located under the surface of the turf will cause damage to the machine.

When safety checks have been completed turn the EGO Power Unit on following the correct procedure.

Disengage all levers, by releasing them, before starting the EGO Power Unit.

Ensure the speed control on the EGO Power Unit (Fig. 5) is between 80% and 100%.



Depress the grey button under the operating lever (Fig. 6A) then lift the operating lever (Fig. 6B) to engage the drive and start the tines rotating in their lifted position. You can release the grey button once you have lifted the operating lever.



PLEASE NOTE THAT THIS IS A TWO STAGE LEVER. THE GREY BUTTON MUST BE DEPRESSED BEFORE THE MAIN LEVER CAN BE PULLED UP.

Push the tine control lever (Fig. 7), forward to lower the tine lifting board. This will allow the rotating tine rods to fall to a vertical position where the tines will be penetrating the ground.



As the tines begin to penetrate the ground they will start to propel the Lawn Aerator forwards.

DURING OPERATION OF THE EASY-CORE 4 LAWN AERATOR APPLY A SMALL PULLING PRESSURE ON THE HANDLEBAR AS THIS WILL ENSURE THAT THE TINES AND TINE RODS REMAIN IN A VERTICAL POSITION. THE TINES MUST BE VERTICAL FOR MAXIMUM AERATING DEPTHS AND EFFICIENT PROPULSION TO BE ACHIEVED.

6.5 Procedure for Unexpected Shut Down

Release the operating lever.

Switch the EGO Power Unit key switch to the "OFF" position (Fig. 4).

Ensure the tines have stopped prior to moving the machine.

6.6 Residual Risks of the Easy-Core 4 Lawn Aerator

The Easy-Core 4 Lawn Aerator is designed to be pushed by the operator during transportation and whilst it propels itself during operation it does not have a driven axle. It has no brake system and therefore the operator must hold firmly onto the machine at all times when the machine is on sloped areas.

7.0 Maintenance



IMPORTANT! BEFORE UNDERTAKING ANY MAINTENANCE ENSURE THAT THE EGO POWER UNIT IS OFF AND THE BATTERIES HAVE BEEN REMOVED.

7.1 Schedule

	Operation	Daily	Every Week	Every Month
EGO Power Unit	Check for damage - see separate EGO manual	X	X	
Machine	Check tightness of tines or corers	X		
	Check condition of tines or corers	X		
	Check condition of tine/corer rods		X	
	Check chain condition			X
	Check operating lever and cable		X	
	Check protection cover condition			X
	Check bearings			X
	Check all nuts and bolts are tight			X
	Check gearbox oil	X	X	

7.2 Basic Maintenance

Check that all guards are fitted securely.

Ensure the cable connecting the operating lever to the EGO Power Unit is securely fastened at both ends and shows no sign of wear.

Check the condition of the tyres and ensure that they do not show any indentations or significant wear and tear.

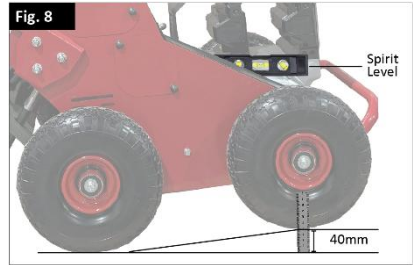
Ensure the wheels are held securely and the bolt that holds the wheels onto the axles is in place.

7.3 Gearbox



Important! Before checking the gearbox oil level the Easy-Core 4 Lawn Aerator needs to be tilted back to ensure that the gearbox is level.

The front wheels should be raised approximately 40mm off the ground (Fig. 8). You can place a spirit level on the gearbox to help ensure it is level.



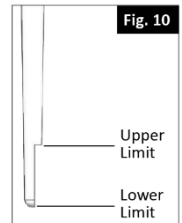
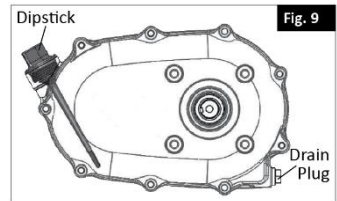
7.3.1 Check Gearbox Oil Level

It is recommended that the gearbox oil is changed every 12 months.

Open the drain plug (Fig. 9) on the gearbox, and the filling plug, and drain the oil into a suitable container or use a suction pump to remove oil through filler neck.

Remove the oil dipstick (Fig. 9) and fill gearbox with approximately 0.3L of engine oil SAE 10W-30 or equivalent.

Insert and remove the dipstick without screwing it into the filler hole and check the oil level to make sure it is between the upper and lower limit (Fig. 10).



7.4 EGO Power Unit

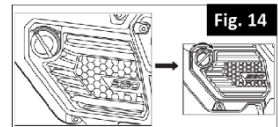
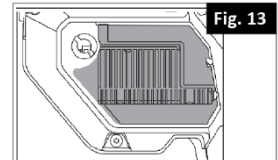
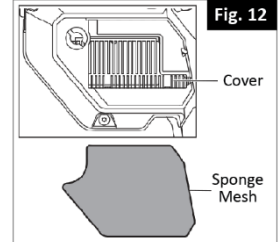
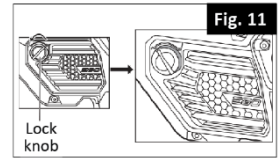
7.4.1 Servicing the Air Cleaner

To remove the air cleaner, rotate the lock knob counter-clockwise (Fig. 11) and take out the air cleaner.

It is recommended to carefully use an air blow gun to clean the sponge mesh filter, or replace the filter if necessary.

To refit the filter, place the sponge mesh into the air cleaner cover, making sure all sides are laid flat without humps (Fig. 13), then place the air cleaner into the EGO Power Unit.

Press and rotate the lock knob in a clockwise direction to lock the air cleaner in place (Fig. 14).



7.5 Cleaning

After cleaning, particularly if a pressure washer has been used, ensure any lubrication points are re-lubricated.

Clean the EGO Power Unit with a damp cloth and mild detergent.

Never let liquid get inside the Power Unit and never immerse any part of the Power Unit into liquid.

Avoid spraying the EGO Power Unit with jets of water as this may leak into the electrical systems.

7.6 Troubleshooting

7.6.1 Machine

Have all serious malfunctions on the machine or EGO Power Unit repaired by an authorised Redexim or EGO agent.

Problem	Possible Cause	Remedy
No drive to tines.	Broken chain.	Replace chain.
Poor depth and propulsion.	Operator is pushing the machine.	Pull back on handlebar during operation to ensure tines are kept vertical.

7.6.2 EGO Power Unit

Problem	Possible Cause	Remedy
Power Unit does not start	For PU2710/PU2710RC, the power switch is not switched to "START" position.	Turn the switch to "START" position.
	For PU2710E, the connected switch is turned on before turning the key to the "ON" position.	Always turn the key to the "ON" position first, then turn on the connected switch.
	The battery pack(s) is not engaged in place in the battery compartment.	Attach the battery pack(s) in the battery compartment and press it until you hear a "click".
	Other unidentified causes.	Contact a qualified service technician for repair.
Power Unit stops working	The battery pack(s) is depleted.	Charge the battery pack(s).
	The power unit is overloaded.	Reduce the working load.
	The battery pack(s) is over temperature.	Reduce the working load or replace with the larger capacity battery pack(s).
		Avoid using the battery pack(s) in high temperature environment.
	The power unit is over temperature.	Check and clean the air cleaner.
		Reduce the load and avoid using the power unit in high temperature environment.
	Other unidentified causes.	Contact a qualified service technician for repair.

The speed makes no changes when turning the continuously variable lever.	If the surrounding is too noisy, it is difficult to recognize changes.	Stop the power unit and adjust the speed again.
		Measure the speed difference to further check if necessary.
	Other unidentified causes.	Contact EGO customer service for repair.
The speed goes down automatically when under continuous heavy load and maintain at low speed level, which could be identified through running sound.	The power unit features an automatic adjustment function for overload protection.	Reduce load according to actual situation, and then the power unit will return to full speed state.

For troubleshooting fault codes on the LED display screen see the EGO Power Unit manual.

8.0 Transportation, Storage and Handling

8.1 Transportation

Use ramps where possible to manoeuvre the Easy-Core 4 Lawn Aerator into a transportation vehicle.

The Easy-Core 4 Lawn Aerator must be fixed securely using straps and by placing chocks behind the wheels.

Always transport the Easy-Core 4 Lawn Aerator horizontally and not tilted at an angle.

8.2 Storage

Always allow the EGO Power Unit to cool down prior to storage.

Always clean the machine and dry thoroughly prior to storage and ensure all lubrication points have been re-greased.

For periods of long storage, change the engine oil.

Always remove the battery packs when storing the machine.

Do not store the Aerator in wet rooms, where fertiliser is stored, or in stables as heavy corrosion may occur.

Always store the machine in a horizontal position.

8.3 Handling

Do not attempt to lift the machine alone. At least 5 people is the minimum required.

Gloves must be worn when lifting the Easy-Core 4 Lawn Aerator.

Do not tilt the machine.

When performing maintenance on the Aerator with the machine situated on a work bench, ensure that the machine is firmly held in position at all times.

Do not lift the machine solely by the EGO Power Unit at any point.

9.0 Service Record

To ensure your machine is kept in peak condition we recommend that your Redexim Easy-Core 4 Lawn Aerator is serviced at regular intervals.

Contact Redexim to find out who your local authorised agent is, or visit www.redexim.com.

Company:	Company:
Date:	Date:
Company Stamp (or address & authorised signature):	Company Stamp (or address & authorised signature):
Company:	Company:
Date:	Date:
Company Stamp (or address & authorised signature):	Company Stamp (or address & authorised signature):
Company:	Company:
Date:	Date:
Company Stamp (or address & authorised signature):	Company Stamp (or address & authorised signature):

10.0 EC Declaration of Conformity



Tracmaster Ltd declares that the machinery stipulated below complies with all the relevant provisions of:

Machinery Directive 2006/42/EC

EMC Directive 2004/108/EC

and the National Laws and Regulations adopting these directives and other relevant directive.

Manufacturer: Tracmaster Ltd
Units 6-7 Winterpick Business Park
Hurstpierpoint Road
Wineham
Henfield
BN5 9BJ
UNITED KINGDOM

Machine Description: Lawn Aerator

Type: Redexim Easy-Core 4

Harmonised Standards applied: (including parts of):

EN 13684:2018	Garden equipment. Pedestrian controlled lawn aerators and scarifiers.
EN 294:1992	Safety of machinery: Safety distance to prevent danger zones being reached by the upper limbs.
EN 954-1:1996	Safety of machinery: Safety related parts of control systems. Part 1 – general principles for design.
EN 20643:2008+A1:2012	Hand arm vibration: Laboratory measurement of vibration at the grip surface of hand guided machinery – general.
EN 12100-1:2003 & EN12100-2:2003	Safety of machinery: Basic concepts, general principles for design parts 1 & 2.
ISO 11684:1995	Tractors, machinery for agriculture and forestry, powered lawn and garden equipment: Safety signs and hazard pictorials – general principles.

Responsible Person: Jody Symons

Position in Company: Technical Director

Address: Tracmaster Ltd, Units 6-7 Winterpick Business Park, Hurstpierpoint Road, Wineham, Henfield, BN5 9BJ, UK

Date: May 2021

Signature:

A handwritten signature in blue ink, appearing to read 'J. Symons', is written over a dotted line.

11.0 Warranty Information

The Warranty applies to any part of the machine, except the EGO Power Unit, which presents manufacturing or assembly defects in the opinion of the manufacturer.

The Warranty covers the original purchaser of the machine from the date of sale for the warranty period. The Warranty is non-transferable.

The Warranty period begins the day the machine is delivered to the customer and is valid for the following periods:

For domestic or private use: 3 years

For commercial or rental use: 2 years

The manufacturer will replace or repair, at their discretion, free of charge, any such defective material providing the machine is returned to their workshops or those of an authorised agent.

Should the owner of the machine wish to install the parts themselves then the labour involved will be at their cost and will not be reimbursed. Expenses arising from any subsequent failure of any part due to incorrect assembly by the owner of the machine shall be borne by the owner of the machine.

The Warranty does not cover any transport costs, or direct or indirect losses owing to loss of use of the machine as a consequence of manufacturing defects or mechanical failure.

No Warranty shall be acknowledged in the following instances:

- The failure is caused by non-compliance of the manufacturer's directions for the correct use and operation of the machine.
- Seals and settings have been tampered with.
- Repair or modification has not authorised by the manufacturer.
- Routine maintenance, as advised in this manual, has not been undertaken.
- Incorrect batteries or lubricants have been used.
- Wear to consumable items such as tines, corers, belts, cables, tyres etc.
- Normal wear and tear.
- The failure is due to abuse / misuse / neglect.

For any issues relating to the EGO Power Unit please contact an authorised service centre for EGO. The EGO Power Unit is warranted according to the practices set by the respective manufacturer and/or distributor.

If an issue develops with the machine, within the warranty period, the problem must be verified by the manufacturer or an authorised agent before any repair is undertaken.

Any other express or implied warranty is cancelled and substituted by this Warranty, whose clauses can be modified in writing only.

This Warranty provides specific legal rights and is in addition to any statutory rights. Your statutory rights are not affected by this Warranty.

For any queries relating to this Warranty Information please contact Redexim.



Redexim Easy-Core 4 Electric Lawn Aerator
Original Instruction Manual
Rev. 08/2025.A

© 2025 Tracmaster Ltd